





# Press Conference "Next-generation Convenience Store"

Mitsubishi Corporation KDDI CORPORATION Lawson, Inc.

September 18th, 2024

## Mitsubishi Corporation(MC) Representative Director, President and CEO Katsuya Nakanishi

Lawson, Inc. President and CEO Representative Director

### Sadanobu Takemasu

**KDDI** President, Representative Director, CEO

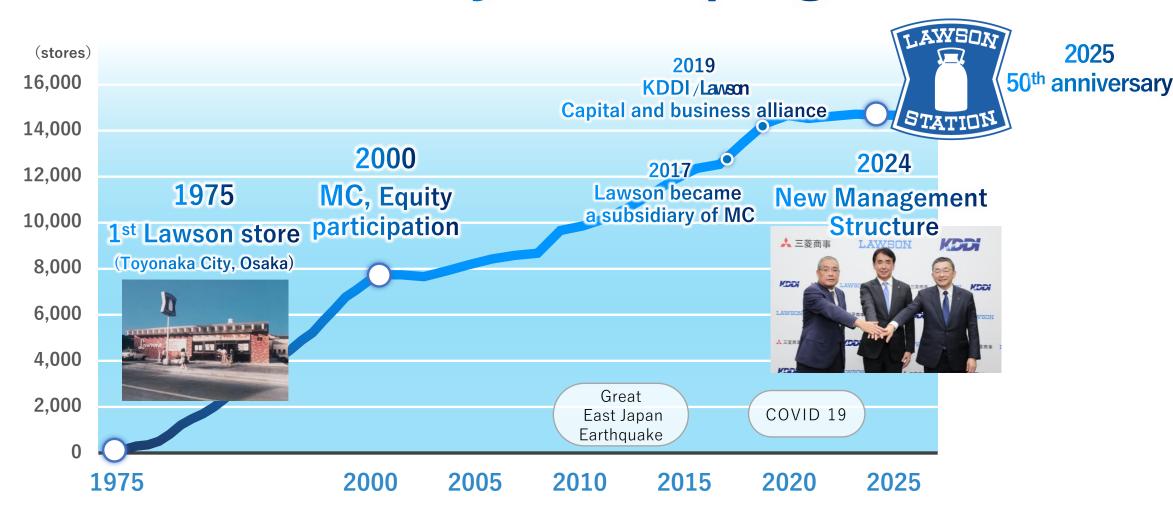
### **Makoto Takahashi**

### Mitsubishi Corporation

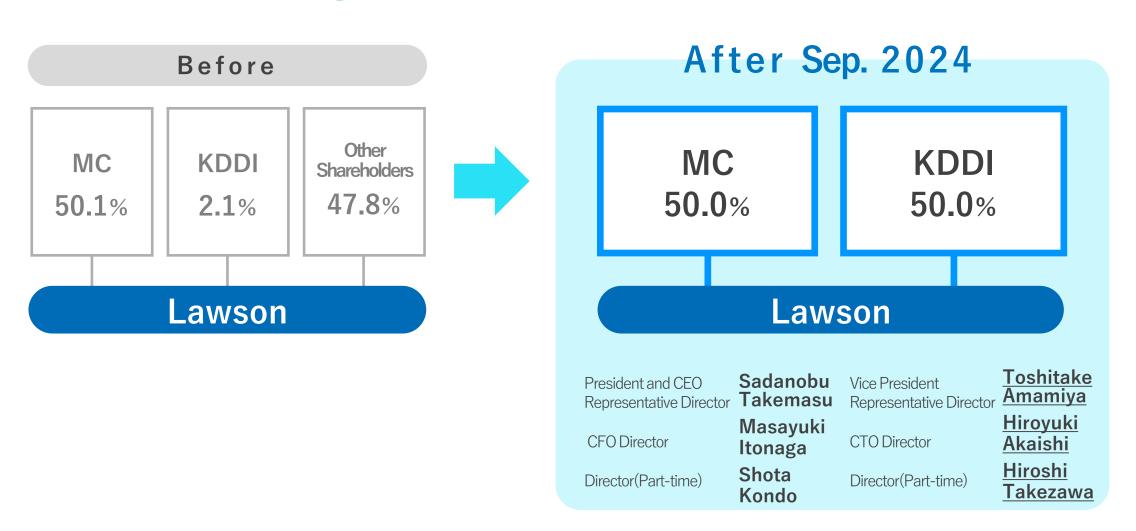
# Mitsubishi Corporation (MC) Representative Director, President and CEO

## Katsuya Nakanishi

### Lawson's 50 years of progress



### New Management Structure Started



### "Next-generation Convenience Store"

#### Real x Technology = Real Tech

"Real x Tech Convenience" support a sustainable society





From LAWSON financial results announcement FY24-02











MC continues to support Lawson's business operations, focusing on raw material procurement, manufacturing, and logistics in the supply chain, delivering "deliciousness" & "safety and security" to consumers

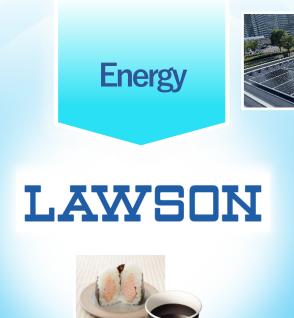




procurement













MC supports Lawson's global expansion by leveraging strategic partnerships and an extensive global business network, to provide new value to consumers in each country



LAWSON

Global business network Expand existing areas

Accelerate new business areas

Build local supply chain Expand store deployment Collaborate inter-business services



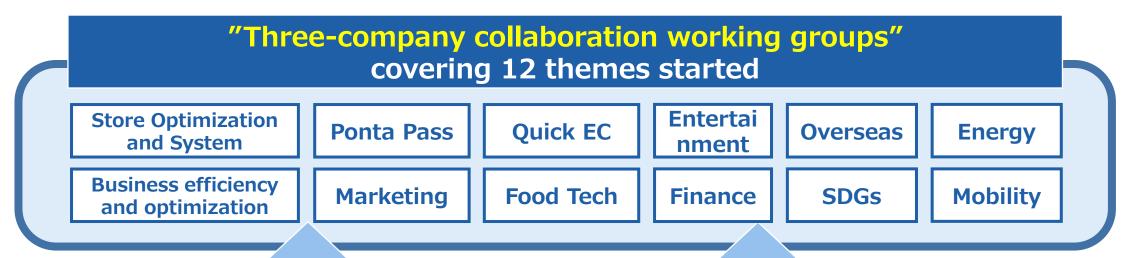
Delivering Lawson's
"deliciousness" & "safety and security"
to overseas consumers

### LAWSON

# Lawson, Inc. President and CEO Representative Director

### Sadanobu Takemasu

# Global Real x Tech Convenience LAWSON Group





★ Mitsubishi Corporation

Robotics



Digitalization



FY2030

**Store Operation** 

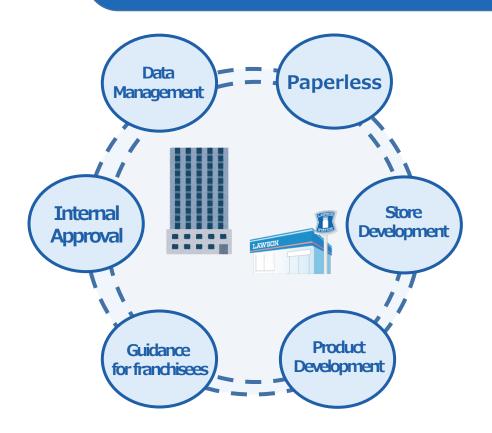
**Towards** 

30%

Reduction

#### **FY2028**

### **HQ/Store Total System Renewal**



All business operations
accumulated over 50
years will be digitalized

### **Great** Value!!



Ponta Pass
Benefits
Enhanced

October 2024 Service launch scheduled!!



**Automatic Delivery Drone Delivery** 

**Delivery beyond location** 

#### **Product lineup/Stock quantity**



Fullfilling!!





Advice on all aspects of daily life



### "Real x Tech LAWSON" First store TAKANAWA GATEWAY CITY Store (KDDI new office building) opening next spring!!

#### Name it, "Happy Lawson Town" to be realized by 2030



### **Group Philosophy**

## **Creating Happiness and Harmony in Our Communities**



Tomorrow, Together



#### KDDI CORPORATION

President, Representative Director, CEO

### Makoto Takahashi





### KDDI New HQ in Takanawa

# Real x Tech LAWSON 1st Store OPEN in next spring!

"Experimental lab to solve social issues"
Establish a new standard

### **New Experiences at Convenience Store**

At real stores, realize experiences that feel like online shopping



Al Smartphone cash register system Shopping without lining up



1to1 Signage
Recommend best products for you



Spatial presentation signage linking MACHI(towns) and stores

### **Support In-store Operations by AI Robotics**

Solve labor shortage problem by technology



**Stocking beverages robots support in-store operations** 



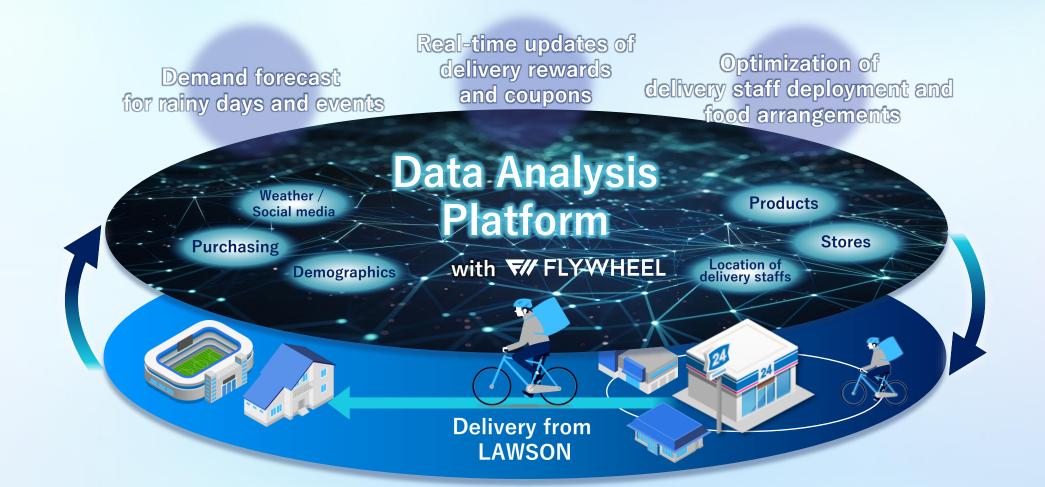
In-store cleaning robots keep the store clean



In-office delivery robots deliver products to your seat

### **Quick Commerce**

Realize ultra-quick delivery utilizing Al and data



### **Remote Customer Service Platform**

Gateway utilizing AI & human concierge













**ECOMMIT** 











**PARTY** 



















### Ponta Economic Zone









# 15mil.members au Smart Pass renewal

Starting Oct. 2nd





As many people, as many times, as many things as possible.

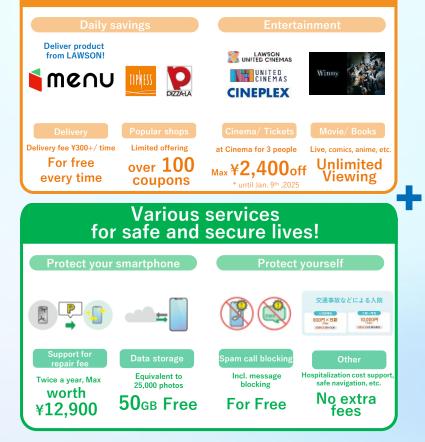
### More Excitement at LAWSON

¥548/month Free for 30 days\* for first-time subscribers



From "Savings" to "Secure life",

Starting a membership service offering over Total ¥3,000 in savings!



Offering a lot of great deals!





¥548/month Free for 30 days\* for first-time subscribers



From "Savings" to "Secure life",

Starting a membership service offering over Total ¥3,000 in savings!







"AGESUGI Challenge Part 1"





50% off coupons







\* For illustrative purposes only

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# Available in LAWSON across Japan

**Sub-lines for all carriers** 

Solve transmission speed limit issues, etc.

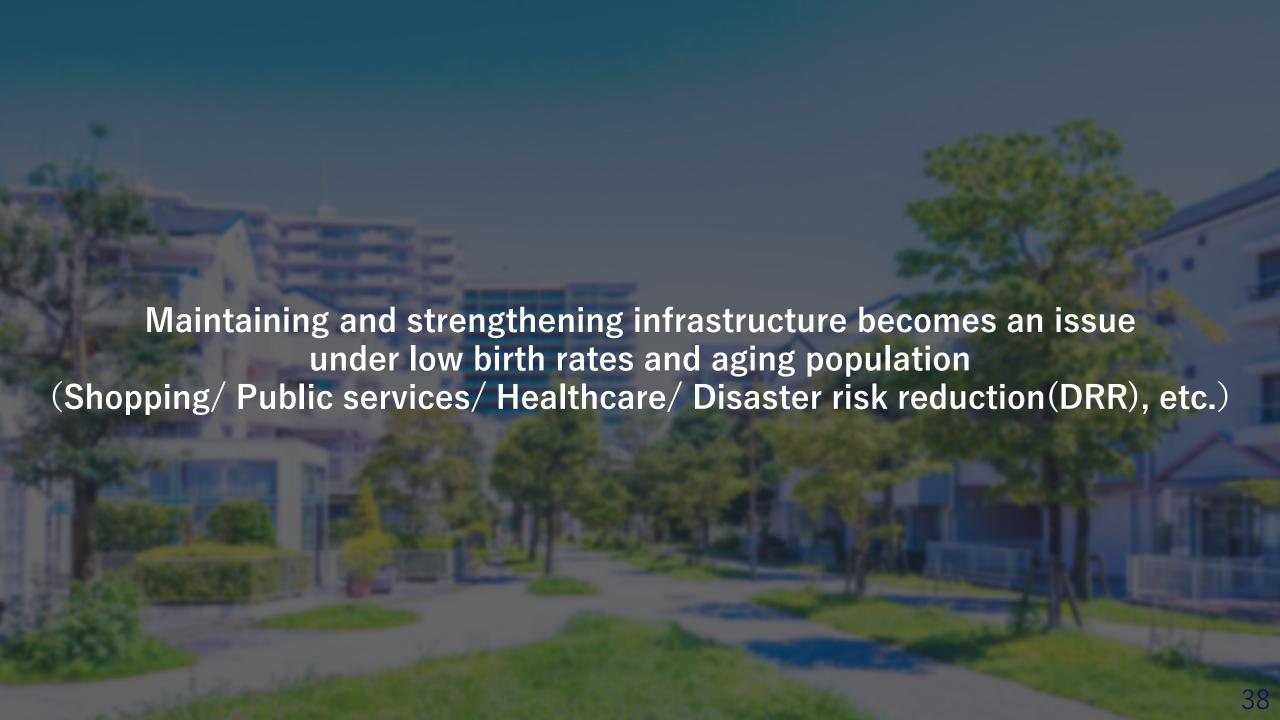




A new experience where you regain data capacity at convenience stores



in 2024











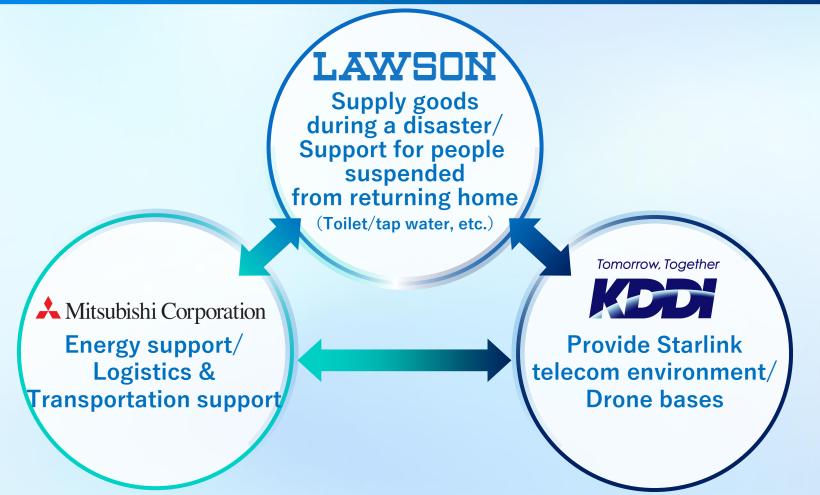


### Expand multi-hub convenience stores nationwide



### Singed DRR agreement among three companies

Lawson plays roles as lifelines in MACHI(town) during a disaster



# Enhance the role of convenience stores with Real x Tech

#### Real x Tech Convenience

Create "Next-generation convenience stores" with AI/ Technology, from Takanawa to nationwide

#### Ponta Economic Zone Expansion

Release "Ponta Pass", towards 20 mil. members base

#### **Social Impact with Your Town**

Towards convenience stores that solve social issues with Real x Tech and local strength





